

#### Town of Johnstown

#### **TOWN COUNCIL WORK SESSION**

450 S. Parish, Johnstown, CO Monday, July 31, 2023 at 6:00 PM

MISSION STATEMENT: Enhancing the quality of life of our residents, businesses, and visitors through community focused leadership.

#### AGENDA

#### CALL TO ORDER

#### AGENDA ITEMS

1. Compensation Study Informational Review

ADJOURN

#### AMERICANS WITH DISABILITIES ACT NOTICE

In accordance with the Americans with Disabilities Act and other applicable laws, persons who need accommodation in order to attend or participate in this meeting should contact Town Hall at 970-587-4664 no later than 48 hours before the meeting in order to request such assistance.

De conformidad con la Ley de Discapacitados Estadounidenses y otras leyes vigentes, los individuos que necesitan adaptaciones funcionales para asistir o participar en esta reunión deberán comunicarse con la Municipalidad marcando el 970 587- 4664 a lo más tardar 48 horas antes de dicha reunión para solicitarla.

#### The Community That Cares

johnstown.colorado.gov P: 970.587.4664 | 450 S. Parish Ave, Johnstown CO 80534 | F: 970.587.0141



#### Town of Johnstown

#### TOWN COUNCIL WORKSESSION COMMUNICATION

AGENDA DATE:	July 31, 2023
SUBJECT:	Compensation Study Informational Review
ATTACHMENTS:	1. Johnstown Council Compensation Study Results Presentation
PRESENTED BY:	Laura Stephens, HR Director Laurie Graves, Graves Consulting

#### WORKSESSION ITEM DESCRIPTION:

The Town worked with an external consultant to develop compensation grades and ranges for all staff positions based on current market data. The Police Department step plan was also included in this study.

This presentation is designed to provide insight into the process of developing the compensation strategy for the Town based on the foundation of the compensation market study. It is also intended to culminate in presenting a recommended range of salary compensation based on specific grades in the organization.

The purpose of conducting a compensation study is to gather statistically valid data from a defined market to provide a framework for setting internal rates that are sufficient to attract and retain employees.

The Town worked with an external consultant on this study for the purpose of obtaining an independent review and additional market insight. Several vendors were evaluated, and Laurie Graves of Graves Consulting was selected for her extensive knowledge of the Northern Colorado area. She came recommended from a significant number of Northern Colorado municipalities that use her services on a regular basis to research market data and recommend compensation guidelines for their organizations.

The attached presentation describes this process in detail and will be presented by Laurie Graves.

#### The Community That Cares

www.TownofJohnstown.com P: 970.587.4664 | 450 S. Parish Ave, Johnstown CO | F: 970.587.0141 Reviewed and Approved for Presentation,

Town Manager





## **2023 Compensation Study Results Council Presentation** July 2023

Johnstown Colorado



# About Us

Graves Consulting is a Human Resources consulting firm specializing in the Public Sector. We work with organizations throughout Colorado, Oklahoma, Wyoming and North Dakota on a variety of projects, including compensation, employee retention, organizational culture, employee communications and executive selection.







#### Our Team



#### Laurie Graves

Founder / Principal HR/Compensation expert with 25+ years experience – private sector, non-profit and municipal governments



#### Eric Marburger

Senior Consultant HR/Compensation expert with 25+ years experience, primarily with municipal governments in Colorado



Senior Consultant Executive HR Leader with 20+ years experience in all facets of Human Resources

#### Alicia Miller



#### Shelly Holden

Senior Consultant Executive Leader with 20+ years of experience in Human Resources, Business Development and Operations



#### Helen Pile

Project Management Consultant Business leader with extensive experience in project management and process improvement

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# Project Intent & Scope





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7
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# Project Intent & Scope

#### INITENT:

- Allow the Town to continue to recruit and retain top talent
- Ensure employees are paid competitively to market
- Maintain internal equity
- Allow for career progression and sustainable wage growth

#### SCOPE:

- Gather statistically valid data from a defined market
- Provide recommendations to create/revise pay structure(s) based on this data
- Provide recommendations for implementation and ongoing structure maintenance
- Provide additional analysis as appropriate







# Why was a Comp Study Needed?

- The average over the prior 10 years was 1.9%
- The Consumer Price Index for the Denver area topped out at over 9% during 2022
- In this labor market and inflationary time, the Town is going to be forced to incur increased labor costs whether you implement a new wage structure or not
- Turnover is very costly when you include recruiting and hiring costs, training, certifications, the cost of rework when mistakes are made, overtime, etc..
- Additionally, when you hire new employees to replace those that leave, the Town will for existing employees and will require more pay increases



• The Social Security Cost of Living adjustment for 2022 was 5.9% and for 2023 was 8.7%.

• The Federal Reserve increased interest rates five times in 2022, for a total of 3.25% in one year. Three more raises have occurred in 2023 and two more are being considered

have to pay market rates for those employees which makes compression even worse





# Process & Methodology





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10
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# Project Deliverables:

- Review and analyze current wage structure and classification system
- Define the market the Town wishes to compare itself to
- Review existing wage survey data collected from relevant, statistically valid market studies
- Recommend pay structures that meet the Town's needs including placement of each position within those structures
- Provide financial impact analysis and recommendations for implementation, internal equity, pay compression and ongoing maintenance and communication
- Provide comprehensive final report

### Overview





## Foundation:

- Met with HR to review project scope and overall process. Discuss areas of concern.
- Reviewed and analyzed current org and pay structures, job descriptions and classification system including prior comp study and job matching
- Determined appropriate defined market for the Town
- Followed guidance from Council to match new ranges to market average in Northern Colorado

### Process & Recommendations





# **Defined Market**

#### Johnstown Defined Market for 2024

Adams County	Foothills P&R	Longmont
Boulder	Fort Collins	Loveland
Boulder County	Frederick	South Suburban P&R
Brighton	Greeley	Superior
Broomfield	Hyland Hills P&R	Thornton
Commerce City	Jefferson County	Weld County
Erie	Lafayette	Wellington
Evans	Lakewood	Westminster
Firestone	Larimer County	Windsor

\*Focused on Northern Colorado Public Sector Market – we originally recommended a larger market that included several Denver/Boulder area municipalities but based on feedback, reduced to this list





# Job Matching/Data Analysis:

- Matched as many positions as possible to valid, external survey data (CML & EC)
- Blended or adjusted benchmarks as necessary to account for span and scope or uniqueness in the Town's positions
- Extracted actual wages being paid (aged to 2024) in the Town's defined market to create a Market Average for each job
- Used this data to place position on the structure at market rates
- Skilled Labor Trades positions were prioritized and more aggressively placed on the structure due to the competitive nature of that labor market (and competition with private sector)

### Process & Recommendations





### Pay Structures:

- Redesigned the Town's current General Government pay structure
  - Primarily to allow for pay ranges that are equidistant from each other (current structure ranges from 4% to 23% between)
- Redesigned Police Step Plan to align to market rates and reduce the number of steps

### Process & Recommendations





### Overview of Pay Structures – Gen Gov't

	John	istown - P	roposed	2024 Ger	n Gov't Pa	y Structu	ire	
Grade		Annualized			Hourly		De	sign
	Min	Mid	Max	Min	Mid	Max	Width	Distance
10	\$41,702	\$49,000	\$56,298	\$20.05	\$23.56	\$27.07	35%	
11	\$45 <i>,</i> 872	\$53 <i>,</i> 900	\$61,928	\$22.05	\$25.91	\$29.77	35%	10%
12	\$49,408	\$59,290	\$69,172	\$23.75	\$28.50	\$33.26	40%	10%
13	\$54 <i>,</i> 349	\$65,219	\$76,089	\$26.13	\$31.36	\$36.58	40%	10%
14	\$59 <i>,</i> 784	\$71,741	\$83,698	\$28.74	\$34.49	\$40.24	40%	10%
15	\$65,762	\$78,915	\$92,067	\$31.62	\$37.94	\$44.26	40%	10%
16	\$72 <i>,</i> 339	\$86,806	\$101,274	\$34.78	\$41.73	\$48.69	40%	10%
17	\$79 <i>,</i> 573	\$95,487	\$111,402	\$38.26	\$45.91	\$53.56	40%	10%
18	\$87 <i>,</i> 530	\$105,036	\$122,542	\$42.08	\$50.50	\$58.91	40%	10%
19	\$96 <i>,</i> 283	\$115,539	\$134,796	\$46.29	\$55.55	\$64.81	40%	10%
20	\$103,750	\$127,093	\$150,437	\$49.88	\$61.10	\$72.33	45%	10%
21	\$114,125	\$139,803	\$165,481	\$54.87	\$67.21	\$79.56	45%	10%
22	\$125,537	\$153,783	\$182,029	\$60.35	\$73.93	\$87.51	45%	10%
23	\$138,091	\$169,161	\$200,232	\$66.39	\$81.33	\$96.27	45%	10%
24	\$151,900	\$186,077	\$220,255	\$73.03	\$89.46	\$105.89	45%	10%
25	\$167,090	\$204,685	\$242,280	\$80.33	\$98.41	\$116.48	45%	10%
26	\$183,799	\$225,154	\$266,508	\$88.36	\$108.25	\$128.13	45%	10%
27	\$202,179	\$247,669	\$293,159	\$97.20	\$119.07	\$140.94	45%	10%



## **Overview of Pay Structures – Sworn Police**

	Т	own of Jo	ohnstowr	า			
Propose	d Step Pla	an for Sw	vorn, Non	-Exempt	Police -		
Position							
	\$63,232						
Police Cadet Rate (Non-Sworn)	30.40						
	Entry	Step 1	Step 2	Step 3	Step 4	Step 5	
	\$79,040	\$82,992	\$87,142	\$91,499	\$96,074	\$100,877	
Police Officer	38.00	39.90	41.90	43.99	46.19	<b>48.50</b>	
	Entry	Step 1	Step 2	Step 3	Step 4	no step 5	
-	\$105,921	\$111,217	\$116,778	\$122,617	\$128,748		
Police Sergeant	50.92	53.47	56.14	<b>58.95</b>	61.90		
	Entry	Step 1	Step 2	Step 3	Step 4	Step 5	
	\$80,038	\$83,990	\$88,140	\$92,497	\$97,072	\$101,876	
Detective	38.48	40.38	42.38	44.47	46.67	48.98	
	Entry	Step 1	Step 2	Step 3	Step 4	no step 5	
	\$106,920	\$112,216	\$117,776	\$123,615	\$129,746		
Detective Sergeant	51.40	53.95	56.62	59.43	62.38		





# Financial Impact:

- The Town has done a good job of keeping pace with market rates in the past but the market has moved rapidly in the last few years
- There are 31 General Government employees with current pay rates below the minimum of the proposed pay ranges and most everyone else is within range but lower in the new range than their tenure and experience would suggest they should be
- The Town is working on specific increase adjustments for each employee based on individual experience to follow the guidance from Council to align with market average

### **Financial Impact**





### Project Conclusion:

- Provide a final written report that covers process, methodology, findings and recommendations
- Remain available for follow up questions that will arise during implementation

### Project Conclusion







# Implementation





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20
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# Implementation:

- Graves Consulting recommends implementing the pay structures as presented
- If the pay structure is supported by Council, the financial impact will be reflected in the proposed FY 24 budget
- This will include both market adjustments and compression adjustments which keeps the entire system in line

### Implementation





### Town Manager:

- Typically, Town Manager pay is not included in the General Government pay structure as it is a unique employment relationship with Council
- We benchmarked Town Manager pay using the same defined market and would be happy to provide that data to the Council under separate cover
- Included in our data is base pay only, as provided to EC and CML; Many other forms of compensation may not be accounted for

### Town Manager









# Sustainable People Focused Solutions

